

Vestra Ventures Inc.  
2474 Walnut Street, Suite 315  
Cary NC 27606

March 15, 2004

Dear Praiz Customer,

After twenty years of service to the record retailer, we are hanging up the gloves at Praiz. Effective March 31, 2004 we will no longer be providing technical support for the old DOS based Praiz. Telephone support for Praiz for DOS will now be handled by Extreme Point of Sale, Inc. beginning April 1, 2004. There will be no future software changes or enhancements to the DOS version. Extreme Point of Sale, Inc. will only field questions regarding your existing version of Praiz for DOS.

If you are interested in continuing your current phone support, Extreme Point of Sale, Inc. has agreed to honor your current support rate. Please forward your quarterly payment made payable to:

Extreme Point of Sale, Inc.  
5540 Centerview Drive, Suite 200  
Raleigh, NC 27606

919.424.3878  
[www.extremepointofsale.com](http://www.extremepointofsale.com)

As most of you are aware, Extreme Point of Sale, Inc. / Extreme Software Corporation, headed by Tom Kent, has been marketing "Praiz for Windows" for the past two years. We have licensed the Praiz name to them and we have assisted them in the development of this completely new product. Tom Kent worked with us for over 7 years and is very knowledgeable of the Praiz for DOS system.

For those of you interested in upgrading to the shiny new Praiz for Windows systems, there is no seamless magic wand that will allow you to convert from the old DOS based product. However, Tom and his crew can certainly assist you in the conversion of certain key files so that you are not literally starting from scratch again. Of course, if you choose not to upgrade at this time, your DOS system will continue to function as it always has.

We would like to thank you for all your support and loyalty over the past 20 years. We wish you continued success using the Praiz system.

Sincerely,

Chris Aves  
Vestra Ventures, Inc.