

# SHARP®

VERSATILE DESIGN FOR EXCEPTIONAL CUSTOMER SERVICE



UP-800 SERIES  
POINT-OF-SALE SYSTEM



## INCREASED FLEXIBILITY AND USER-FRIENDLY FEATURES... AT YOUR SERVICE

Now it's easy to get the power, efficiency and expandability that your business needs to stay one step ahead. Built on Sharp's world-renown reliability and innovative technology, the new UP-800 Series offers advanced, easy-to-use features that allow you to customize your Point-of-Sales System for your hospitality or retail needs.

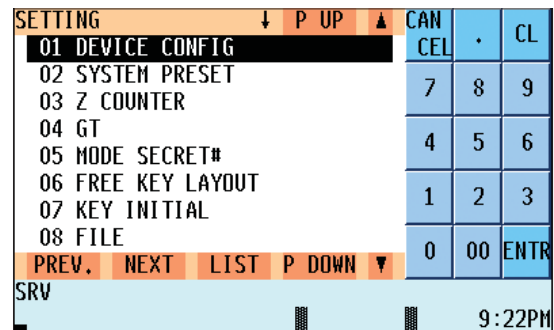
Enhanced software features combined with a new innovative touch screen and interchangeable keyboard are designed to increase speed of service when entering transactions. A 6.5" backlit LCD color display makes it easy for servers to verify items, prices and order data. Employees can utilize the keyboard or the advanced PLUS Touch Screen to enter data, allowing for fast order entry and improved service. With integrated easy-to-use software and flexible configuration options, any of the models in the UP-800 Series can easily grow as your business needs evolve.

## IMPRESSIVE FEATURES FOR BUSY ENVIRONMENTS

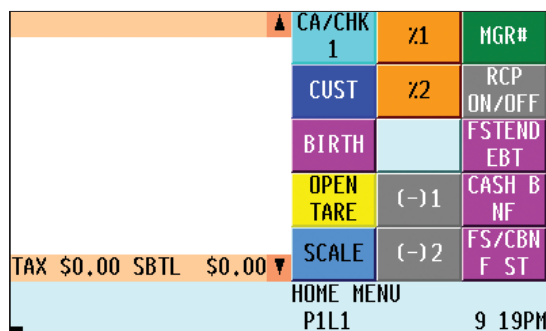
The UP-800 Series builds on years of Sharp technology expertise to deliver a flexible yet incredibly reliable POS system. Well-designed hardware and a stable operating platform provide for faster order entry, enhanced back-end operations and improved customer service. Advanced features include:

- Color touch LCD screen
- Space saving cash drawer maximizes counter space for operations
- 30 flexible function menus put the right options together for fast operations
- Enhanced manager control of discounts and voids minimizes abuse
- Quantity tax handling for special merchandise
- Hold and recall a transaction to help a customer without stopping your sales flow
- SD Card interface simplifies backup for data and programs
- Ethernet interface for multiple terminals (Up to 32)
- Flexible payment options to meet customer demands
  - Credit/Debit
  - Gift Card processing
  - EBT Electronic Benefits Transfer

All the models in the UP-800 Series allow for an advanced set of upgradeable options to meet your growing business needs. Optional features include scale, scanner for UPC/EAN, coin dispenser, 2-line 20 character pole display, ViVOpay™ contactless payment device, real-time output to printer or security systems, and a BERG drink dispenser.



Easy-to-use touch-screen menus for programming and reporting access.



Customizable function key for the HOME MENU and up to 30 function menus.



# ADVANCED TECHNOLOGY SERVES UP A HIGHER LEVEL OF PERFORMANCE

Designed to meet a variety of hospitality and retail needs, the Sharp UP-800 Series delivers efficient management tools that provide outstanding performance, reliability, and versatility needed for today's busy environments.

## COLOR LCD TOUCH PANEL

The UP-800 Series 6.5" color LCD backlit display details eight lines of on-screen information, making it easy for servers to verify orders and confirm sales data. Optimized for use in dim light, the screen is also adjustable and can accommodate up to 15 customizable keys for quick entry.

## QUICK CUSTOMER SERVICES

The Sharp UP-800 Series delivers enhanced speed as well as more accurate order entry. Time-saving features include fast keyboard entry, touch-screen operation for modifiers and choices, plus flexible function menus that combine special functions for fast and efficient action.

## INCREASE SALES AND PROFITS

The Sharp UP-800 Series supports promotions and combo meals, enabling you to drive sales with targeted special and offers. Detailed reporting lets you analyze sales and purchase history so you can pinpoint trends and make menu modifications accordingly.

## EASY-TO-USE INTERFACE

The UP-800 Series is incredibly user-friendly, so you'll spend less time training employees. Automated prompts and simple, customized screens make it easy for staff and managers to enter information quickly and accurately.

## ENHANCED CONTROL WITH STANDARD ETHERNET

For increased versatility, one UP-800 can function as a central terminal for all others in the location. Ethernet capability enables POS data to be combined centrally, so you can save time closing out and totaling.

## FLEXIBLE PAYMENT OPTIONS

To support a variety of tender options, the UP-800 Series offers an optional magnetic card reader for credit and debit purchases, gift card purchases and EBT Electronic Benefits Transfers.

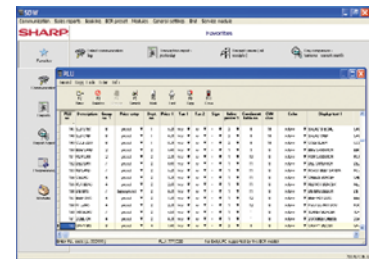
## SHARP INTELLIGENT DATA ENTERPRISE (SIDE)

Designed for businesses with multiple locations, SIDE leverages the power of the internet to view automatically polled data from multiple stores. Now you can easily review data, spot variances, trends and issues and react more quickly to customer demands. Data can be analyzed, exported and manipulated to improve daily operations. With optional SIDE reporting, you get a simple and inexpensive solution that enhances operational control and management for multi-unit operators, Franchisees, Franchisers and Corporate Owned operations.



## SDW BACK OFFICE SOFTWARE

The Sharp UP-800 Series delivers increased functionality with the "back-of-house" solution. Get more control to manage your business with detailed reporting features. You can easily schedule communications between the POS and the software to provide access for changes at the POS and sale data in the PC for reporting. Several optional modules allow you to meet your growing business needs with graphic reporting, data export, and inventory control.



## PRINTER AND KEYBOARD STYLES THAT FIT YOUR BUSINESS

### UP-810F

- Single Station Printer
- Flat Keyboard



### UP-820F

- Two-Station Printer
- Flat Keyboard

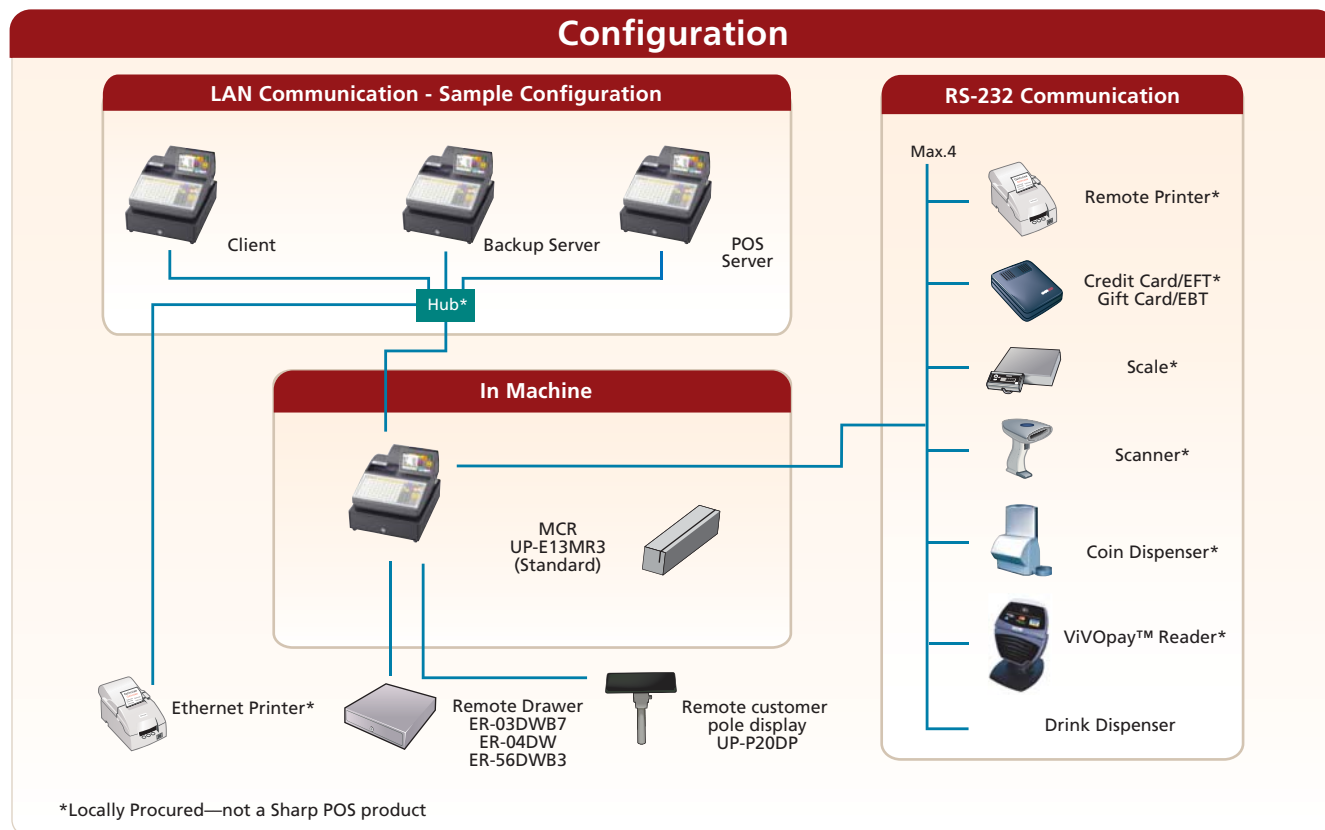


### UP-820N

- Two-Station
- Raised Keyboard



# UP-800 SERIES SPECIFICATIONS



## Features

### QSR

Hold / Recall to interrupt an order  
Combination meals: One button Upsize, Auto combo meal recognition  
Price level shift allows one item to act for up to 6 sizes  
Menu level shift allows more items per keyboard  
Auto prompted condiment choices; Flexible condiment trees  
Split pay for individual payments  
Tax adjustment based on order; Take Out vs. Eat In

### Cafeteria

Hold / Recall to allow another customer transaction  
Tray Subtotal for independent subtotals  
Accept multiple payments for individual payment of transaction  
UPC scanning  
UPC learning for new item sales  
Scale items w/ open/preset tare weight

### C-store/Retail

Up to 60,000 items  
UPC scanning  
UPC learning for new item sales  
UPC Price Change in transaction  
Scale items w/ tare weight  
Mix & match tables for multiple item price adjustment

### TSR

Open table list  
Cover Count  
Split Check  
Condiment choices  
Condiment call a different condiment  
Check Transfer  
Gratuity  
Event Deposit

### General

Price Lookup in transaction  
Drawer Cash Management: Enter Start/End cash for cashier reporting  
Dollar (\$) and Percent (%) discounts: By item or subtotal  
Media approval system: Allow only desired checks or exclude disapproved accounts  
Credit cards, Debit cards and Gift card payments

### Reporting

Cashier reports  
System and Terminal reports  
Hourly reports

## Specifications

|                       |                                                                                |
|-----------------------|--------------------------------------------------------------------------------|
| Color:                | Black (Gray2)                                                                  |
| Dimensions:           |                                                                                |
| (WxDxH)               | 13.74" x 17.24" x 10.27"                                                       |
| Dimensions with       |                                                                                |
| Drawer: (WxDxH)       | 13.97" x 17.24" x 15"                                                          |
| Weight:               | 31.63 lbs.                                                                     |
| Temperature/Humidity: | 0° to 40° C (32° to 104° F) 20% to 90%                                         |
| Operator Input:       | Touchscreen and keyboard                                                       |
| Magnetic Card Reader: | UP-E13MR3 optional                                                             |
| Data Card:            | SD card slot x 1<br>(Max SD card size 2MB)                                     |
| LAN Ethernet:         | TCP/IP 10Base-T/100Base-TX                                                     |
| Input/Output Ports:   | Serial RS-232 x 4 (Db9 x 2, RJ-45 x 2), Customer Display x 1, Pole Display x 1 |
| Drawer:               | 1 standard ( 2nd optional)                                                     |
| Power Supply:         | 120V AC/ 60Hz +- 10%                                                           |
| Power Consumption:    | 67W (Max.)                                                                     |
| Power Saving Modes:   | Automatic Standby                                                              |
| Memory Backup:        | Internal Rechargeable Battery                                                  |

### Sharp Optional Accessories

|           |                 |
|-----------|-----------------|
| ER-04MB2  | Optional Memory |
| ER-03DWB7 | Cash Drawer     |
| ER-04DW   | Cash Drawer     |
| ER-56DWB3 | Cash Drawer     |
| UP-E13MR3 | Card Reader     |

# SHARP®

SHARP ELECTRONICS CORPORATION  
Sharp Plaza, Mahwah, NJ 07495-1163  
1-800-BE-SHARP • www.sharppusa.com

Design and specifications subject to change without notice. Sharp, My Sharp and all related trademarks are trademarks or registered trademarks of Sharp Corporation and/or its affiliated companies. Windows, Windows Server and Windows Vista are trademarks or registered trademarks of Microsoft Corporation. All other trademarks are the property of their respective owners.